

Sangam Angre

Mumbai - INDIA

+91 - 8796804941 | ANGRESANGAM@GMAIL.COM

HIGHLIGHTS

- Founding member of two software companies that got **acquired** successfully.
- **8+ years** of experience in building **SaaS** products.
- 4 years of experience in the education domain.
- 4+ years of experience in the customer engagement domain.
- Possess **street smartness** to switch between technologies at any given point as per business needs.
- Built an LMS **from scratch** where learners can learn, practice coding, and solve assignments.
- Built online **chat and helpdesk** system from scratch to improving customer engagement.
- **Current Focus:** Python // React

SKILLS

- Agile application development,
- Service-oriented architecture (Micro and Monolithic, both),
- Enterprise Implementations,
- Software Development Lifecycle (SDLC),
- Release Management - Delivery Management,
- B2B Integrations,
- Team Building and Leadership,
- **Languages:** Python, Java, PHP, JavaScript, React - Learning on my own.
- **Databases:** PostgreSQL, MySQL, DynamoDB, AWS RDS, GCP Cloud SQL.
- **Others:** Pub/Sub, SQS, Kafka, ETL, ElasticSearch, Git, JIRA, Bucket.
- **Development Methodologies:** Rapid Development, Micro Service Architecture, Event Sourcing, Customer first approach, CI-CD.
- **Cloud Platforms:** AWS, GCP, Azure.

EXPERIENCE

Greyatom, Mumbai -INDIA — *Lead Software Engineer*

FEBRUARY 2017 - PRESENT (4 Years)

- Built high-quality software design and architecture to build a scalable LMS to support active **300,000+** learners.
- **99.9% uptime** for all the microservices.
- Contribute core features across the entire stack (20k+ lines of code, 250+ pulls).
- Lead backend development, creating and documenting app-wide design system.
- Oversee transition from MVP to the scalable product.
- Identify, prioritize and execute tasks in the software development life cycle.
- Automate tasks through appropriate tools and scripting.
- Review and debug code.
- Ensure software is up-to-date with the latest technologies.
- Collaborate with internal teams and vendors to fix and improve products to grow business.

Interactive Intelligence, Remote - US — Lead Software Engineer

SEPTEMBER 2013 - DECEMBER 2016 (4 Years)

- Original company **Customer360**, acquired by Interactive, Nasdaq listed (NASDAQ: ININ).
- Built a **Helpdesk and Online chat** system to engage customers.
- Setting a routing service where the Helpdesk ticket and Chat get assigned to the right agent.
- Built the system architecture for mobile SDK. Easily integrated to client app as a library to invoke chat from Mobile App.
- Built online chat system which supports video chat using **WebRTC** which can connect over mobile client too.
- Identifying the problem statement along with the Product manager and planning phase-wise implementation in the Product.

Anveshan Technologies, Mumbai - INDIA — Senior Software Engineer

MARCH 2011 - SEPTEMBER 2013 (2 Years)

- A company based in Mumbai India, with an objective to serve small to medium businesses in the field of web and mobile app development to grow their business.
- Homesretreat.com, a project based on the PHP Yii framework in the travel domain.
- ShoppinPal, an Android and IOS app, modular B2B SaaS Cloud Tech Integration Suite.
- Wakescout, an Android and IOS app, to book watersports across the UK.

EDUCATION

KJ Somaiya College of Commerce & Science, Mumbai University *Masters of Science in Information Technology*

AUG 2008 - MAY 2010, Mumbai - INDIA

KGCE College of Commerce & Science, Mumbai University *Bachelors of Science in Information Technology*

AUG 2005 - MAY 2008, Mumbai - INDIA

CERTIFICATES

GDPR, GDPR Certification, data protection, privacy, Issuing authority: Udemy, No Expiration
Credential ID UC-0fb1bd7f-3f99-4569-882d-e2a0105a3d8b

Data structures and algorithms, Issuing authority: Udemy, No Expiration
Credential ID UC-139731ee-da57-48ce-8552-271508610ebe

Spring and Hibernate, Issuing authority: Udemy, No Expiration
Credential ID UC-7431ee45-171e-4955-bba8-d812234dc978

EXTERNAL LINKS

- **Linkedin:** <https://linkedin.com/in/sangamangre>
- **GitHub:** <https://github.com/sangamangreg>
- **Portfolio:** <https://sangamangreg.github.io>